



CHANCELLOR'S CABINET HIGHLIGHTS

MEMBERS OF CHANCELLOR'S CABINET:

Dr. Kim Armstrong, President, Clovis Community College • Dr. Jerry Buckley, President, Reedley College • Dr. Kirsten Corey, General Counsel • Dr. Andy Dunn, Interim Deputy Chancellor • Dr. David El Fattal, Vice Chancellor, Finance • Dr. Robert Frost, Vice Chancellor, Educational Services and Institutional Effectiveness • Dr. Carole Goldsmith, Chancellor • Rico Guerrero, Executive Director, District Foundation • Don Lopez, Chief Technology Officer • Christine Miktarian, Vice Chancellor, Operations • Julianna Mosier, Vice Chancellor, Human Resources • Dr. Ángel Reyna, President, Madera Community College

June 2025

Customer/Constituent Relationship Management System Review

Interim Deputy Chancellor Dunn presented the Customer Relations Management (CRM) Committee Review on behalf of CTO Lopez. Cabinet reviewed and agreed to move the committee's CRM recommendation forward for constituent review. (CRMs help colleges track prospective students from initial inquiry through application and enrollment.)

The recommendation: Enter into a five-year agreement with Ellucian to renew its core Enterprise Resource Planning suite and expand functionality with two new Customer Relationship Management tools; migrate from EAB Starfish to CRM Advise over 24 months to ensure continuity of support.

Dual Enrollment Hub

Tressa Overstreet reported that the Dual Enrollment Hub pilot is on pause while its structure and operations are reviewed. In contrast, DualEnroll.com is already used by 26 California community colleges and integrates with CCCApply to help students register, alert counselors to incomplete applications, and engage parents. Its annual cost is estimated at \$72–75K for CCAP courses, compared with about \$90K already invested in the Hub through the K16 Collaborative. Discussions are underway with the K16 Collaborative about shifting to DualEnroll.com.

A districtwide workgroup, including faculty, senates, staff, and reps from all four colleges, with support from IT and Enrollment Management, has been involved. While counselors and teachers wouldn't use the software directly, dual enrollment coordinators would. Interim President Chahal raised concerns about staff feedback, and Ms. Overstreet noted that a demo with CCC representatives drew strong support. She will share the recording and invite additional reviews.

Update: Vice Chancellor Frost reported that a memo was sent to ensure consistent communication regarding DualEnroll.com. Surveys of districts using the system have shown no dissatisfaction, and the team is committed to moving forward as it represents the next generation of dual enrollment registration. Chancellor Goldsmith inquired about staff and partner feedback; VC Frost confirmed that IT, Enrollment Management, and most high school partners have reviewed it. Additional research and identification of funding sources are still needed.

Non-Payment of Student Fees Discussion

Chancellor Goldsmith noted that while Cabinet had discussed the possibility of implementing non-payment drops last year, the topic had not returned for confirmation of rollout and messaging before one college issued notices. The last student payment drop occurred in Fall 2019. Vice Chancellor El Fattal reported the outstanding debt appears to be less than 5%. Cabinet reached consensus not to resume non-payment drops at this time due to the uncertainty in the fiscal climate and potential federal changes. Robin Torres will notify campuses. Cabinet will revisit the issue in February to consider timely messaging for the upcoming fall semester. Chancellor Goldsmith emphasized that all student-impacting communications, including fees, Pell changes, and surveys must come to Cabinet for review and approval prior to dissemination.

Study Abroad – Summer 2026

Cabinet approved four programs for Summer 2026: South Korea, Greece, Japan, and Ireland. Eight proposals were reviewed, with selection based on student safety, enrollment targets, program quality, cost, and diversity. Announcements are timed for the start of the academic year to ensure faculty are informed. Cabinet reaffirmed that meal per diems are not included in study abroad funding, consistent with application guidelines.

Looking ahead, budget pressures, safety concerns, and reduced global student mobility may affect 2027 offerings, and Cabinet will revisit the topic in Fall 2025. Faculty are encouraged to continue developing high-quality programs aligned with SCCCD's international education mission. Cabinet agreed that, to avoid miscommunication during the summer, this information should be shared with faculty no later than mid-August, ideally during the first week of classes.

City-to-State Transfer Program Cancellation

Vice Chancellor El Fattal said Fresno State notified the District that it is terminating the City-to-State Transfer Program with the District, which had funded half of a Fresno City College counselor position. Fresno State cited significant budget reductions in Student Services and expressed interest in possibly resuming the partnership in the future. They also shared ideas for maintaining program quality without funding the counselor role. Vice Chancellor El Fattal will confirm the names of college presidents to Fresno State for continued coordination.

BP 7220 – Dual Assignments

Vice Chancellor Mosier reviewed four possible options for Board Policy 7220 regarding dual assignments for employees. After discussion, Cabinet agreed to move forward with the option that does not allow dual assignments at this time. The decision will be shared with

the Communications Council, with the understanding that the policy reflects current circumstances and may be revisited in the future as needed.

Legislative Meetings Recap

Chancellor Goldsmith provided a brief update on recent meetings with legislators covering nursing legislation, budget requests for growth, and state audits. Two audits are forthcoming: a Fraudulent Enrollment Audit focused on possible fraudulent student enrollments, and a Reserve Balances Audit examining how districts manage financial reserves. Concerns were also raised regarding grant-funded positions in CAMP and TRiO, as CAMP funding ended June 30 and future funding is uncertain. The District is preparing contingency plans to support those impacted across all colleges.

Guests at June 20 Meeting

Four members of the FCC staff visited Cabinet to discuss the West Fresno Center Water Feature Art Project. Attending were Dr. Cyndie Luna, Dean, Instruction, and Art Instructors Elena Harvey Collins, Caleb Duarte, Hiromi Iyoda. They discussed progress to-date on the project, shared the meaning of the art concepts, and outlined ways the community could become involved.

Of Note

Policies and Procedures Review

Cabinet discussed proposed revisions to several Board Policies and Administrative Regulations. Following constituency review, the items will move forward for final approval at future governing board meetings.